GOVERNMENT OF INDIA
FINANCE
LOK SABHA

UNSTARRED QUESTION NO:2175
ANSWERED ON:14.03.2008
MOTOR VEHICLES INSURANCE
Singh Kunwar Rewati Raman

Will the Minister of FINANCE be pleased to state:

(a) the time period for which the policy holders of motor insurance have to wait for settlement of their claim by Insurance Companies in case of theft of their vehicle;

(b) the time period for obtaining no trace certificate from the police authorities in this regard;

(c) whether the Government has asked the police authorities to reduce the time period for obtaining no trace certificate from police; and

(d) if not, the reasons therefor?

Answer

The Minister of State in the Ministry of Finance (SHRI PAWAN KUMAR BANSAL)

(a) to (d): General Insurers` (Public Sector) Association (GIPSA) has reported that there is no time limit fixed for the policy holder to wait for settlement of any motor vehicle theft claim. The claims are however, settled on receipt of Investigator`s report, First Information Report (FIR), Final Report of the Police Authorities or the Court-approved Final Report of the Police, as per the practice in the States / UTs, where theft has taken place. `No Trace Certificate` from the Police Authorities is generally issued after 30 days of filing the FIR. The Final Report of the Police is, however, required for settlement of motor vehicle claims.